



TIEMS International Pool Teacher & Trainer Biography

Name: *Gideon F. Mukwai*

Position: *Founder & Principal*

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Biography:

Gideon is a trainer and facilitator with over a decade of international experience in designing and delivering emergency and crisis management programmes. He was formerly a senior fire/Hazmat response officer with the Singapore Civil Defense Force. Thus far, he has conducted workshops in Hong Kong, USA, Malaysia, Thailand, United Arab Emirates (UAE), South Africa and Canada.

In 2004, he founded XtraMile Solutions, as a dedicated emergency and crisis management training company in Singapore. The company has trained over 12,000 executives from organisations such as Shell, Oracle, Dell, NUS, DBS Bank, National University of Singapore, Siemens, Gillette, and Deutsche Bank.

He is a graduate from the Master's in Interactive Environmental Journalism from the Reynolds School of Journalism (RSJ), University of Nevada, Reno (UNR). His final paper titled, "Integrating Social Media in Emergency and Crisis Management," was adopted for implementation at the Washoe County Office of Emergency Management, Reno, Nevada.

In 2006, he was the first professional from outside North America to earn the Certified Emergency Manager (CEM) Certification. He serves on the CEM Commission for the Asia-Oceania Council of IAEM. From 2005 to 2010, he served as President of the International Council of IAEM, representing 24 countries in Middle East, Africa and Southern America.



TIEMS International Education Program Course

Teacher & Trainer: *Gideon F. Mukwai*

Title of Course: *Decisions in Emergency Response*

Course content:

When a house is on fire, a bridge is broken, and a community is submerged in rising floodwaters, decisions must be made about life safety, property and environmental damage.

Given the importance of such decisions, decision-makers have a duty to be as effective as possible. This is critical because every decision taken or not taken has professional, legal and ethical consequences.

Decisions in Emergency Response explores various considerations that decision-makers contend with during a time of mayhem. It focuses on practical issues like: training, protocols, support systems, threats, and situational analysis.

In essence, this programme captures the challenges, considerations and limitations of being on the frontline of response to limit the impact of a disaster in undermining the growth and development of a community.

The attendees will pick up tools, techniques and strategies that enable them to effectively make sense of an emergency and make decisions that alleviate human suffering, property and environmental damage.