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TQC & TQAC Code of Conduct 1<sup>st</sup> July 2022



TQC & TQAC certification is governed by TQC & TQAC application, compliance and examination procedures and other requirements as documented by TIEMS.

The TQC & TQAC candidate and relevant TQC & TQAC Boards members enter into and participate in all parts of the TQC & TQAC process with the understanding that they will comply with the following rules, without exception:

- 1. All information provided by the TQC & TQAC candidate must be accurate at the time of submission. No information provided by the candidate shall be misleading in any way. Failure to comply, will result in the TQC & TQAC candidate being permanently banned from TQC & TQAC certification.
- 2. The TQC & TQAC Boards members must ensure that the TQC & TQAC candidate is provided with the TQC & TQAC procedures at a reasonable time in advance of the candidate sitting for the TQC & TQAC exam.
- 3. The TQC & TQAC candidate sits for the TQC & TQAC exam with the understanding that they are familiar with and understand the TQC & TQAC examination procedures, including the rights and obligations of the TQC & TQAC candidate and TQC & TQAC Boards members. The TQC & TQAC exam is a proctored exam, taken at a time convenient for the TQC & TQAC candidate.
- 4. The TQC & TQAC candidate must adhere to the TQC & TQAC Code of Conduct during the TQC & TQAC exam and follow all relevant examination procedures.
- 5. While taking the exam the candidate shall not engage in any conduct which could be classified as academic misconduct. This includes but is not limited to:
  - Plagiarism
  - Accepting assistance from any other individual(s) during the exam
  - Use of any books or electronic devices for undue assistance during the TQC & TQAC exam.
- 6. The TQC & TQAC Boards shall provide to the TQC & TQAC candidate procedures for the resolution of issues that might arise during the exam. This includes, but is not limited to, mechanisms for the TQC & TQAC candidate to ask questions and request clarification about the TQC & TQAC exam questions and to request a review of the examination results.
- 7. Decisions of the TQC & TQAC Boards are final with respect to the certification of a particular TQC & TQAC candidate. Since the TQC & TQAC Process is currently developmental in nature, the TQC & TQAC candidate may appeal TQC & TQAC Boards decisions, first to the relevant TQC & TQAC Board, and if matter of appeal is not resolved, then to the TIEMS Board of Directors, whose decision will be final.