TQC & TQAC Code of Conduct
1st July 2022

TQC & TQAC certification is governed by TQC & TQAC application, compliance and examination procedures and other requirements as documented by TIEMS.

The TQC & TQAC candidate and relevant TQC & TQAC Boards members enter into and participate in all parts of the TQC & TQAC process with the understanding that they will comply with the following rules, without exception:

1. All information provided by the TQC & TQAC candidate must be accurate at the time of submission. No information provided by the candidate shall be misleading in any way. Failure to comply, will result in the TQC & TQAC candidate being permanently banned from TQC & TQAC certification.

2. The TQC & TQAC Boards members must ensure that the TQC & TQAC candidate is provided with the TQC & TQAC procedures at a reasonable time in advance of the candidate sitting for the TQC & TQAC exam.

3. The TQC & TQAC candidate sits for the TQC & TQAC exam with the understanding that they are familiar with and understand the TQC & TQAC examination procedures, including the rights and obligations of the TQC & TQAC candidate and TQC & TQAC Boards members. The TQC & TQAC exam is a proctored exam, taken at a time convenient for the TQC & TQAC candidate.

4. The TQC & TQAC candidate must adhere to the TQC & TQAC Code of Conduct during the TQC & TQAC exam and follow all relevant examination procedures.

5. While taking the exam the candidate shall not engage in any conduct which could be classified as academic misconduct. This includes but is not limited to:
   - Plagiarism
   - Accepting assistance from any other individual(s) during the exam
   - Use of any books or electronic devices for undue assistance during the TQC & TQAC exam.

6. The TQC & TQAC Boards shall provide to the TQC & TQAC candidate procedures for the resolution of issues that might arise during the exam. This includes, but is not limited to, mechanisms for the TQC & TQAC candidate to ask questions and request clarification about the TQC & TQAC exam questions and to request a review of the examination results.

7. Decisions of the TQC & TQAC Boards are final with respect to the certification of a particular TQC & TQAC candidate. Since the TQC & TQAC Process is currently developmental in nature, the TQC & TQAC candidate may appeal TQC & TQAC Boards decisions, first to the relevant TQC & TQAC Board, and if matter of appeal is not resolved, then to the TIEMS Board of Directors, whose decision will be final.